



## Recon Suite:

Cross-platform inventory reports:  
collect and report in one day

In an increasingly compliance-driven world, immediate access to accurate information is critical to driving down costs and maintaining compliance obligations. Recon Suite provides a simple, low-cost way to inventory your network devices and computers, including Macs, Windows machines and iOS devices. Every application, font, plug-in and computer on the network communicates with, and is documented to, the JAMF Software Server (JSS).

### Integration

Recon Suite has the ability to inventory hundreds of objects, including Mac addresses, serial numbers, and purchasing information for each computer. By integrating Recon Suite with Active Directory or Open Directory, users or employees can be associated with their respective machines. Recon Suite can also be integrated with Apple's Global Service Exchange (GSX) to automatically populate warranty and purchasing dates on inventory reports.

### Portability

Once inventory data has been gathered, it can easily be exported to Excel, Numbers, or other SQL databases and XML-driven systems. By offering fifty inventory templates and the ability to create custom inventory reports, the Recon Suite allows for thousands of reporting possibilities. In addition, web-based access makes viewing inventory data simple from any device that supports a browser.

Recon Suite is an effective introduction to the world of client management, solving immediate problems and providing a framework for the additional functionalities of life-cycle management. Recon Suite works cross-platform, reporting on both Mac and Windows machines, to build a comprehensive database of your assets.

# Inventory

## The inventory information you need, put to work

The hardware and software purchased by your organization represent a significant investment, yet maintaining an accurate inventory of what has been purchased can be problematic and time consuming.

Inventory information can be utilized in a variety of ways, with its primary usage falling into two categories: compliance and planning. With the Recon Suite, inventory information is integrated into the management framework, so inventory criteria are fully searchable and can be used to scope management tasks.

IT departments face both internal and external pressures to ensure compliance with the variety of laws that govern the software residing on an end user's computer.

As a discipline, the goal of planning is to ensure that acquisitions and investments yield the greatest possible return. Machine replacement, software purchases and renewals, and component upgrades are a few factors that exemplify how capacity and resource planning can reduce costs and more efficiently target the needs of your business, school, or organization. Knowing what you have at any given moment, allows you to determine what you need.

## Key Features

- Inventory Mac OS X and Mac OS 9 clients
- Inventory Windows computers
- Inventory iOS devices
- JSS Mobile app for iPhone, iPad and iPod touch devices
- Import information from LDAP servers
- Track purchasing information
- Web-based reporting
- Generate email notifications for administrators on restart and backup actions
- Custom reporting framework
- View change reports
- S.M.A.R.T. status
- Battery capacity reporting
- Remotely add Mac OS X workstations to inventory
- Automate inventory updates for Mac OS X and Windows workstations
- Export reports to .txt, .csv, .xml formats
- PDF report generation
- Track font inventory
- Track plug-in inventory
- Licensed Software tracking
- Templates for creating Licensed Software Records
- Active Directory status

- FileVault status
- GSX integration for Apple computers and iOS devices
- CMDB/syslog compliant
- Contract management
- Running services
- Web Help Desk integration

## Key Differentiators

- GSX integration for Apple computers and iOS devices
- CMDB compliant
- Contract management
- Email notifications for administrators on restart and backup actions
- Report generation
- Web-enabled interface

# License Management:

No more wild Macs.

Manage licenses automatically using Recon Suite.

End users are often unaware that installing unlicensed software and using unlicensed fonts can open potentially crippling liabilities for their company, school, or organization. To prevent this, the Recon Suite provides a straightforward approach to managing serial numbers and purchasing information through any web browser.

Using Licensed Software Records, administrators can actively monitor how many licenses are deployed on their networks and schedule notifications whenever overages occur. Licensed Software Records are created easily using built-in templates that define the applications contained in many common suites of software. Licensed Software Records can be used

to track multiple serial numbers and include purchasing documentation.

The Recon Suite makes license management easy and accurate, allowing routine audits to be performed more efficiently. You can track multiple serial numbers for each record and attach purchasing documentation. With the Recon Suite, managing your software is easy and accurate, making audits fast and routine.

## Key Features

- Track purchasing information
- Web-based reporting
- Generate email notifications for administrators on violations
- Custom reporting framework
- Licensed Software tracking
- Templates for creating Licensed Software Records

## Key Differentiators

- Email notification for administrators on violations
- Change reports

## Technical Notes

The Recon Suite is easy to install on Apple hardware running Mac OS X 10.5, 10.6, 10.7, or 10.8.

The JAMF Software Server (JSS) is the server component for the Recon Suite. The JSS is easy to install and maintain on a variety of server platforms including Mac OS X Server 10.6, 10.7, or 10.8; Ubuntu 10.04; Red Hat Enterprise Linux; and Windows Server 2008. The Casper Suite includes an installer utility that allows you to easily install the JSS on these platforms.

The JSS can be configured for use in clustered installations, geographically distributed networks, or to meet high-availability requirements.

Recommendations for hardware specifications can be made based on technical criteria unique to each environment. Please contact your JAMF Software representative for specific, best-practice hardware recommendations for your organization.



### Casper Suite

The complete, best-of-breed, web-based client and mobile device management solution that automates the most common IT functions.



### Imaging Suite

The package-based imaging standard that takes the pain out of the management and deployment of images.



### Recon Suite

The best-of-breed, web-based, cross-platform inventory solution for those who need to know what's on their network.



### Composer

The package-building utility that makes simple snapshot and drag-and-drop package creation quick and easy.

By listening to colleagues, customers and thought leaders in the industry, JAMF Software has grown into the world leader in Mac OS X and iOS management. From our offices in Minneapolis, Minnesota; Eau Claire, Wisconsin; Cupertino, California; and New York, New York, we build innovative solutions and have a support and services team dedicated to helping you manage your Macs and iOS devices.

Go to [www.jamfsoftware.com](http://www.jamfsoftware.com) for more information about the products in the JAMF Software family.

### More Information

We offer several resources to learn more about JAMF Software products. First, our **Video Library** contains a number of videos showing our product in action. Next, our **PDF Library** contains case studies, product documentation, feature checklists and more to aid you in your investigation.

Finally, we offer weekly live demonstrations of our solutions. Casper Suite for OS X demos occur every Monday at 2:00 pm Central Time. Casper Suite for iOS demos occur every Tuesday at 2:00 Central Time. Demos are excluded on certain holidays. To register for these demos, please visit [www.jamfsoftware.com/demo](http://www.jamfsoftware.com/demo).

