



Casper Focus User Guide

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JAMF Software, LLC
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JAMF Software has made all efforts to ensure that this guide is accurate.

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Introduction

Target Audience

This guide is intended for teachers who plan to use Casper Focus in their classrooms.

IT administrators who are preparing Casper Focus for use can find complete setup information and requirements in the *Casper Suite Administrator's Guide*.

Overview

Casper Focus is an iOS app that gives teachers control over the devices used during class time by allowing the teacher to “focus” the devices on a single app. Focusing a device locks it on the app, preventing students from accessing any other screens or applications. Teachers can also switch the focus from one app to another, or remove the focus from student devices.

In addition to focusing student devices, teachers can also perform the following actions in Casper Focus:

- Clear passcodes on student devices.
- Use AirPlay Mirroring to show the screen of a student device on Apple TV.
- Distribute eBooks to student devices so that students can install them.

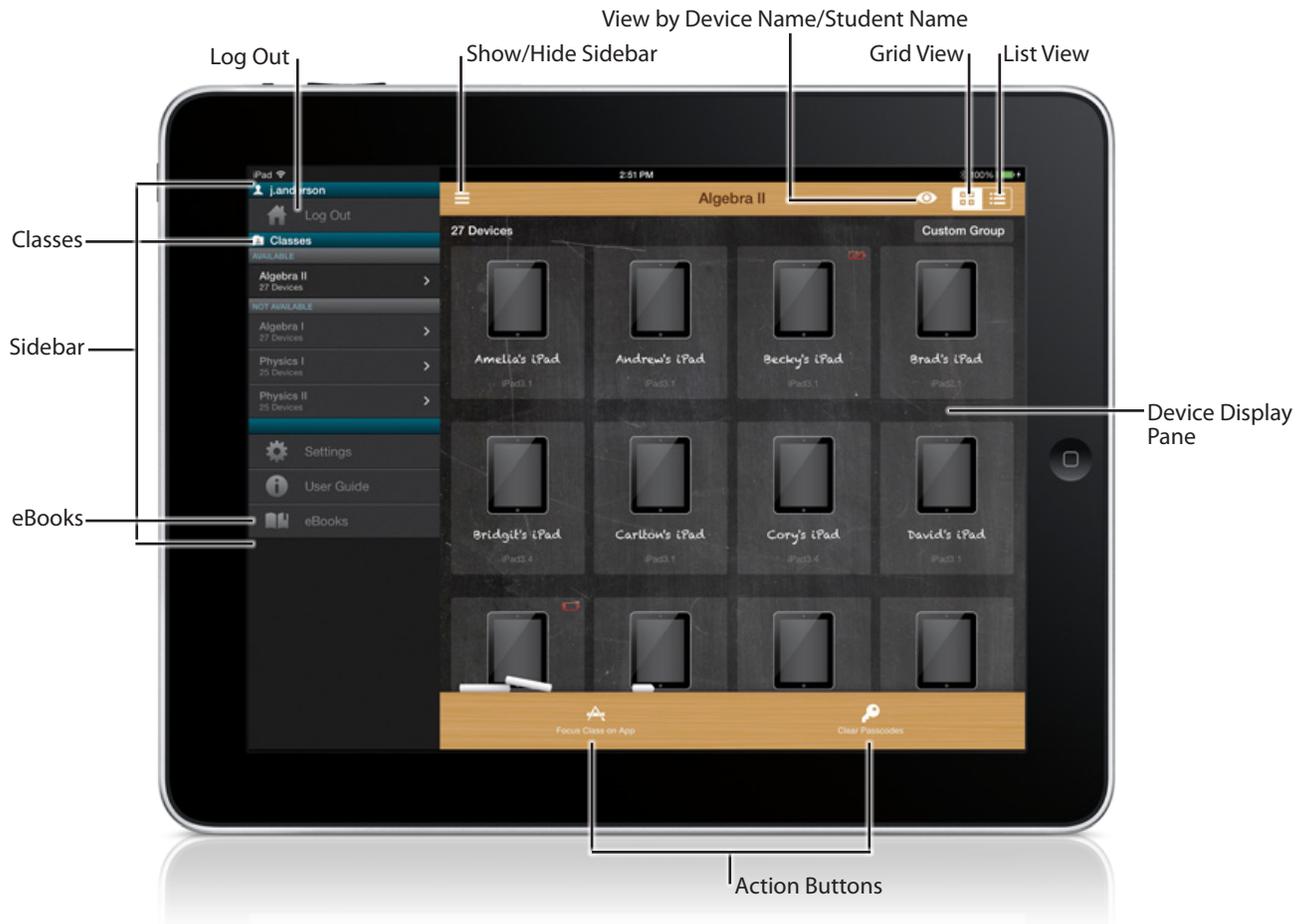
Casper Focus is available for free from the App Store.

Casper Focus is part of the Casper Suite, a client management solution developed for the Apple platform and available from JAMF Software.

Note: Before teachers can use Casper Focus, an IT administrator must first ensure that student devices meet the requirements for each Casper Focus feature that teachers plan to use. In addition, an IT administrator needs to perform additional setup tasks to prepare Casper Focus for use in the classroom. IT administrators can find complete information on these requirements and settings in the *Casper Suite Administrator's Guide*.

Getting Started

Casper Focus at a Glance



Sidebar

The sidebar allows you to do the following:

- Log out.
- Select a class.
- View settings.
- Access this user guide.
- Distribute eBooks.

To show or hide the sidebar, tap  in the upper-left corner. You can also swipe right to show the sidebar, or swipe left to hide it.

Classes

Classes allow you to access student devices during class time. Classes might be named by the teacher's name, the subject of the class, or the name of the cart that devices are synced to.

If your IT administrator has set up meeting times for your classes, a class is only available during its scheduled meeting times. If your IT administrator has not set up meeting times, classes are available at any time.

Caution: If your classes do not have set meeting times, pay careful attention to the class you choose in the sidebar to ensure you do not perform actions on devices in another classroom.

To display devices for a class, tap the class in the sidebar.

eBooks

You can distribute eBooks to student devices so that students can install the eBooks and view them using Apple's iBooks app. For more information, see [Distributing eBooks](#).

Note: If **eBooks** does not display in the sidebar, contact your IT administrator to ensure that student devices meet the requirements for using this feature.

Log Out

It is recommended that you log out of Casper Focus when you are done using it. This is especially important if multiple teachers use Casper Focus on a shared device, as the classes that are displayed are tied directly to your username.

To log out, tap **Log Out** at the top of the sidebar.

Grid View

Grid view displays devices as thumbnail images. By default, grid view displays devices in alphabetical order by device name or by student name, but you can rearrange the devices into any order. To do this, touch and hold a device image to select it, then drag it into the desired location in the grid. The new order is saved automatically.

Grid view also displays a low-battery indicator if a device's battery level is low.

To display devices in grid view, tap .

List View

List view displays devices in an alphabetical list by device name.

To display devices in list view, tap .

View by Device Name/Student Name

When in grid view, you can view devices by device name (default) or by student name. The view you choose for a class is saved automatically.

To change the grid view display, tap  and then tap **View by Device Name** or **View by Student Name**.

Device Display Pane

The Device Display pane displays devices for the class selected in the sidebar. You can also tap a device to view its battery capacity, name, and type.

Action Buttons

The buttons at the bottom of the screen allow you to perform actions on student devices:

- The **Focus Class on App** button allows you to lock student devices to a single app. For more information, see [Focusing Devices on an App](#).
- The **Clear Passcodes** button allows you to clear passcodes from student devices. For more information, see [Clearing Passcodes from Devices](#).

Opening Casper Focus

1. If Casper Focus is not installed on your device, download it from the App Store.
2. From the Home screen on your device, tap .

Logging In

Log in to Casper Focus using the username and password for your standard network account.

If you do not know your username and password, or if your login information is not accepted, contact your IT administrator.

Focusing Devices on an App

Focusing devices allows you to lock all student devices to a single app. During the time that the devices are “focused”, students cannot access any other screens or applications.

Focusing devices on an app is useful if you want to limit students to the content you are teaching or referencing during class time. You can also use it to focus devices on a harmless app during exams, so that students cannot access other applications or unauthorized materials.

You can perform focus actions on a single device, on a select group of devices, or on all student devices in a class. Focus actions are never performed on the teacher’s device, even if it is included in a class.

The Focus on App feature requires student devices with iOS 6 or later.

Focusing on an App

1. In the sidebar, tap a class to select it.
The devices associated with the class display on the right.
2. Do one of the following:
 - To focus a single device, tap the device and then tap **Focus iPad/iPhone/iPod on App**.
 - To focus all student devices in the class, tap **Focus Class on App**.
 - To focus a select group of devices, tap **Custom Group**, tap each device to include in the group, and then tap **Focus Group on App**.
3. Tap the app you want to focus on.
If you have a lot of apps, you may want to search to locate the app in the list:
 - a. Tap the search field at the top of the app list and enter all or part of the app name.
Search results appear as you type.
 - b. Tap an app in the list.
A checkmark displays next to the app to indicate your selection.
4. Tap **Done**.

Switching the Focus from One App to Another

1. In the sidebar, tap a class to select it.
The devices associated with the class display on the right.
2. Do one of the following:
 - If a single device is focused on an app, tap the device and then tap **Update Focus**.
 - If all student devices in the class are focused on an app, tap **Update Focus**.
 - If a select group of devices is focused on an app, tap **Custom Group**, tap the devices you want to focus to a different app, and then tap **Update Focus**.
3. Tap the new app to focus the student device(s) on.
If you have a lot of apps, you may want to search to locate the app in the list:
 - a. Tap the search field at the top of the app list and enter all or part of the app name.
Search results appear as you type.
 - b. Tap an app in the list.
A checkmark displays next to the app to indicate your selection.
4. Tap **Done**.

Removing App Focus

If your IT administrator has set up meeting times for a class, the focus is automatically removed from student devices when the class ends. If your IT administrator has not set up meeting times for the class, you need to manually remove the focus.

1. In the sidebar, tap a class to select it.
2. Do one of the following:
 - To remove focus from a single device, tap the device and then tap **Update Focus**.
 - To remove focus from all student devices in the class, tap **Update Focus**.
 - To remove focus from a select group of devices, tap **Custom Group**, tap each device to include in the group, and then tap **Update Focus**.
3. Tap **Remove App Focus**, and then tap **Done**.

Clearing Passcodes from Devices

Clearing passcodes from student devices can be useful in instances where one student creates a passcode on another student's device, or if a student forgets his or her passcode.

You can clear passcodes on a single device, on a select group of devices, or on all student devices in a class.

The Clear Passcodes feature requires student devices with iOS 5.1.1 or later.

Clearing Passcodes

1. In the sidebar, tap a class to select it.
The devices associated with the class display on the right.
2. Do one of the following:
 - To clear the passcode from a single device, tap the device and then tap **Clear Passcode**.
 - To clear passcodes from all student devices, tap **Clear Passcodes**.
 - To clear passcodes from a select group of devices, tap **Custom Group**, tap each device to include in the group, and then tap **Clear Passcodes**.
3. Tap **Clear** to confirm.

Mirroring a Device on Apple TV

You can use the AirPlay Mirroring feature in Casper Focus to show the screen of a student device on Apple TV.

The AirPlay Mirroring feature requires student devices with iOS 7 or later.

Using AirPlay to Mirror a Device on Apple TV

1. In the sidebar, tap a class to select it.
The devices associated with the class display on the right.
2. Tap the device you want to mirror on Apple TV.
3. Tap  in the top-right corner of the screen, and then tap the Apple TV on which to mirror the device.
In Casper Focus, an AirPlay image is displayed for the device to indicate that AirPlay Mirroring is active on the device.
4. On the student device, the student must tap **Display** when asked if they want to display their device screen.

The device screen is mirrored on Apple TV.

Stopping an AirPlay Mirroring Session

1. In the sidebar, tap a class to select it.
The devices associated with the class display on the right.
Any student devices that are currently mirrored on Apple TV have an AirPlay icon displayed in the background.
2. Tap the device for which you want to stop the mirroring session.
3. Tap  in the top-right corner of the screen, and then tap **None**.

Note: A student can end an AirPlay mirroring session on their device at any time by tapping the AirPlay icon in Control Center on the device and then deselecting the Apple TV that their device is mirroring on.

Distributing eBooks

You can use Casper Focus to distribute eBooks to Self Service  on each student device. Students can then access Self Service from their Home screen, install the eBook, and view it using Apple's iBooks app.

When you distribute an eBook using Casper Focus, you browse the iBookstore, select an eBook, and then specify the class(es) to distribute it to.

After distributing an eBook, when a student in the class opens Self Service  on their device, the eBook is available for the student to install. The steps required for the student to install the eBook vary depending on if it is a free or paid eBook, and whether your organization has assigned Apple's Volume Purchase Program (VPP) codes for the eBook.

- **Free eBooks**—Students in the class can immediately install the eBook on their devices from Self Service.
- **Paid eBooks with VPP codes assigned**—If your IT administrator has already associated VPP codes for the eBook, students in the class can immediately install the eBook from Self Service. The VPP code redemption will take place automatically when the eBook is installed.
- **Paid eBooks without VPP codes**—In this scenario, the student must buy the eBook. (If you do not want students to pay for their own eBooks, contact your IT administrator to coordinate payment using VPP codes before you add eBooks using Casper Focus.)

To distribute an eBook to student devices, Self Service must be installed on the student devices.

To install an eBook that was distributed using Casper Focus, the student devices need to have iOS 4 or later and iBooks 1.0 or later.

Distributing an eBook

1. In the sidebar, tap **eBooks**.

Note: If **eBooks** does not display in the sidebar, contact your IT administrator to ensure that student devices meet the requirements for using this feature.

2. Enter all or part of the eBook title or author in the search field, and then tap Search on the keyboard. The eBook search results display.

Note: Only eBooks in ePub format are displayed in the search results. If you do not see the eBook you want to distribute, it is most likely in a format that cannot be distributed using Casper Focus.

3. Tap an eBook to display a description of the book.
4. To add the eBook to one or more classes, tap **Add To Classes**.

5. Tap each class to add the eBook to, and then tap **Add**.
A message displays, reporting whether or not the eBook was added successfully.
6. Tap **OK**.
7. To add another eBook, repeat steps 2 through 6.
8. Tap **Cancel** to close the eBook Search pane.

The eBook is distributed to student devices and displays in Self Service for the student to install.

Troubleshooting

Issue	Solution
I cannot log in or I forgot my password.	Contact your IT administrator.
There are no classes listed in the sidebar.	There are no classes assigned to the teacher that is currently logged in. Contact your IT administrator.
A class does not contain any devices.	There are no devices assigned to this class. Contact your IT administrator.
The Focus Class on App and Clear Passcodes buttons are not available.	The class is scheduled for a different meeting time. Try again during the scheduled meeting time, or contact your IT administrator if the meeting time needs to be changed.
I cannot focus a student device on an app.	The device is not running iOS 6 or later, and/or the device is not supervised by Apple Configurator. Contact your IT administrator.
I cannot focus my teacher device on an app.	This is by design, to ensure that you have full use of your device.
The app I want to focus devices on is not displayed in the list of apps.	The app has not been added to the Mobile Device App Catalog in the Casper Suite. Contact your IT administrator.
The focus was removed from devices even though I did not remove it.	Focus automatically times out when the scheduled class time ends. Contact your IT administrator if additional time needs to be scheduled for the class.
When I browse to find an eBook in the iBookstore, the eBook does not display in the search results.	Only eBooks in ePub format are displayed in the search results. If you do not see the eBook you want to distribute, it is most likely in a format that cannot be distributed using Casper Focus. Contact your IT administrator for other eBook distribution options.